



10<sup>th</sup> May 2023

Dear Ross,

I am writing on behalf of Cruse Bereavement Support to thank you for your incredibly generous donation of £6,000 through the ICCM recycling metals scheme. Your donation is so important in helping us continue to be there to offer support, advice and information to children, young people and adults when someone dies.

Our dedicated local Bereavement Volunteers have received extensive specialist training in supporting bereaved people, including help to navigate complex feelings associated with loss, developing coping strategies and support returning to everyday life; while remembering and celebrating the lives of those they have lost. Our volunteers give thousands of hours to deliver support to people locally, free of charge.

Our work with bereaved people has dramatically increased since 2020 and the need for our vital services has never been greater. Our 1-2-1, face to face and online support ensure all bereaved people have access to the support they need.

Your donation will enable us to support more bereaved people locally. It costs £558.00 to train a volunteer to work with adults, £710.00 to train a volunteer to work with Children, £15.73 to answer a call to someone in need on our helpline, £149.13 is an average cost to support one bereaved person with 1-2-1 sessions.

If there is anything we can do to offer our support or if you would like any further information about our work please do contact me on [dawne.hart@cruse.org.uk](mailto:dawne.hart@cruse.org.uk) or visit our website [www.cruse.org.uk](http://www.cruse.org.uk).

Thank you again for your support, it is very much appreciated.

Kind regards,

*Dawne*

Dawne Hart  
Community Fundraising and Engagement Manager – East Midlands and East of England  
Email [Dawne.hart@cruse.org.uk](mailto:Dawne.hart@cruse.org.uk)  
Phone 07903 270 888  
Facebook Dawne Hart Cruse